

## S-RTMS

*...leading the way*

**Need to Improve  
Your Teams  
Productivity?**

**Does Your Transport  
Management  
System Help  
or Hinder?**

**Do You Have To Pay  
to Upgrade  
Your System?**

**Does your  
system enable  
web-booking,  
PDA interface and  
real-time POD's?**

**Do you want  
UNLIMITED  
support with one low  
monthly payment?**

**Then take a look at SICAB's S-RTM system designed for all growing transport companies.**

SICAB started to develop transport systems in 1982 and the S-RTM system is the latest in the long evolutionary process of refining and enhancing the software to meet the developing needs of our clients all small to medium sized transport companies. Our systems are currently servicing transport companies all over Australia and Internationally.

**In short our system provides:**

- A system that is easy to use!
- The information necessary to efficiently manage your transport business from booking jobs, managing runs, POD capture through to client invoicing and receivables management if desired.
- An Easy Pay License that incorporates monthly or quarterly payments and includes unlimited support and maintenance.
- Guaranteed currency – System Upgrades are included in the license fee. Regular upgrades ensure your system is never 'out of date.'

### **Development Strategies**

We develop systems using methodologies that have the following goals.

**User benefits:**

- Ease to use without extensive training.
- Easily customisable to meet client specific demands.
- Do not require specialised staff to implement
- Eliminate duplication of data entry.
- Flexible client rating.
- Track and Trace.
- Web Access.
- Operations and Management Reporting.

More Information see here: <http://www.sicab.com.au/website/products.shtml>  
Call: 02 9564 3663 to organise a demo at your office or via a web-meeting.

# S RTMS –System Features

**Adding a Job Record**

Client Code: ACME001 ACME LOGISTICS PTY LTD Operations Job Number: 230974  
Phone: 9666 2322 Booked by: admin  
Job Date: 14/05/2010  
Cons.Note No.: 230974  
Reference: [Empty]  
Cust/Purch Order: [Empty]  
Contact: [Empty]

**Pickup Details:** BOTANY  
ACME LOGISTICS PTY LTD  
30 JONES ST  
BOTANY

**Delivery Details (or Pickup):** SYDNEY  
56 GEORGE ST  
SEE JOHN SMITH  
REAR ENTRANCE

**Service Parameters:** Service Code: HH, Items/Parcels: 4, Weight (Kgs): 56.0, Airfreight Weight: [Empty], Cubic Metres: [Empty]

**Job Times:** Time Ready: 15:20, Despatched: [Empty], E.T.D.: [Empty], Hire Time: [Empty] (First Leg), Waiting Time: [Empty] (Total Job), Final Delivery: [Empty], Time: [Empty]

**Follow On Job Details:** (follow from the Delivery details above)

Pos	Items	Weight	Cubic	Town/Suburb	Details

Channel Number: 0 Total Kms: 10 Job Cost: [Empty] Cash Job: [Empty]

**Charges:** CDD Amt: [Empty], Quoted Charge: [Empty], Job Charge: [Empty], Fuel Surcharge: [Empty], Add. GST: [Empty], GST charged: [Empty], Client Charge: \$0.00, Fuel Surcharge %: [Empty]

**Buttons:** Add, Edit, Delete, Additional Charges, Calculate Charge, Email/Record Job Notes, View POD Signatures, View Images, Make into a Quote, View Audit, Email Address, External Documents, Dimensions, Containers, OK, Cancel

## Ongoing benefits

- Ability to easily develop specific interfaces for import of jobs and export billing and reporting data to other systems.
- Ability to integrate with other specialised systems, e.g. GPS mapping, GPRS communication with driver PDA devices.
- Ability to generate reporting capabilities specific to individual client requirements.
- Ability to easily modify processes to conform to the client's operational requirements.

## System Features

### Operations:

Some of the features of the system are:

- Auditing of all changes performed on a job once it is booked.
- Add any number of notations to job and the ability to email these to the client.
- The ability to create a Quote and when required turn the quote into a job with the press of a button.
- The ability to record all client complaints and all the steps taken to resolve it.
- Jobs that are done on a regular basis can be automatically generated from a master template and therefore eliminates data entry of the same information every time the job falls due.
- An e-mail detailing job activity can be scheduled to be e-mailed on a daily basis.
- KPI reports can be automatically generated as Excel native file and can be automatically e-mailed to selected clients.

### Accounts:

- Ability to e-mail invoices directly to the client or print on A4 paper.
- An individual client can have invoices generated Daily, Weekly, Fortnightly or Monthly.
- All invoices are archived as PDF files.
- Allocation of Payments Received, Credit Notes & Credit Journals directly against invoices issued.
- All contact notes with the client can be recorded with a date and time stamp and reviewed at any time.
- The ability to export data in a format suitable for importing in an external accounting system.
- Every day an e-mail report can be automatically generated and sent to management of clients that are not meeting trading expectations.
- The company creates its own unique service codes and rates. Special rates can be created for specific clients.

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